POLICY

Staff who are directly responsible for resident health care must be qualified and licensed to meet regulations. The Community might hire an RN for full time, part time, or hire a nurse consultant (as the state allows) to provide services required by regulation or policy, including supervision, and delegation as applicable.

Typically, the Community RCC (Resident care Coordinator) situation will be one of the following:
   a) An RCC not licensed, who is under the supervision of a nurse consultant
   b) An RCC who is an LVN/LPN under RN supervision (as required by regulation or policy)
   c) An RCC who is an RN

PROCEDURES

The Community has established requirements for medication assistants (MA) to inform the LN about resident issues or MA concerns, using one or both of the systems described below. The LN is responsible to respond appropriately, and progress notes always should indicate nurse notifications and responses. In addition, the LN and all staff should use the Community communication log as directed.

A. REQUIRED NOTIFICATION

Whether the LN is part-time or full-time in the Community, or a hired RN consultant, staff shall notify the LN by voice or instant messaging to indicate any of the following:
   • The resident events specified below as requiring LN notification, if they occur:
      o Emergency room visit
      o Hospitalization
      o Unexpected death
      o Wound care or skin care requiring assessment
      o Injury fall
      o Medication reaction
      o Medication error
      o Medication change for a delegated resident
      o New order for PRN medication, when staff need to establish parameters
      o New equipment ordered for use (e.g., oxygen, catheter, wheelchair)
| Policies and Procedures  
| Residential and Assisted Living Communities |
| Policy Title: Communication with the LN Policy |
| Policy Number: HS.11.10.22  Effective Date: 6/6/2013 |
| Approved By: Kevin Cox |

- Other change in a resident’s condition when the change is significant because it is expected to have impact beyond the short term, or because it presents new or increased risk to the resident.
- Need for teaching residents or staff.

If the medication aide does not receive a response from the LN in the appropriate amount of time for action to be taken the medication aid is to contact the Corporate RN for consultation and guidance.

**RELATED POLICIES/REFERENCES**

Incident/Occurrence Report Policy

**FORMS**

Incident/Occurrence Report Form