POLICY

The purpose of this policy is to ensure that residents and responsible party are aware of what services the community can provide as it relates to transport to and from outside medical appointments. To ensure compliance with OAR 411-054-0030 and OAR 411-057-0140.

The community will coordinate transportation to outside medical appointments, but will not provide transportation itself.

All memory care residents shall be accompanied by a family member or personal care giver for outside appointments. The community requires 72 hour advance notice if the resident/responsible party or personal care giver are not available to accompany the resident. Resident/ families will be responsible for any associated transportation or personal care giver fees as outlined in the Memory Care Disclosure Statement.

PROCEDURES

- Ascertain resident’s/responsible party’s preference for services related to coordination of transportation to medical appointments.
- Advise resident/responsible party of the required need for accompaniment to outside appointments, and the process for the required notification to community of name of person to accompany.
- Track and Record date and time of resident’s medical appointment for which the community needs to arrange transportation.
- Provide resident/responsible party with a resource list of transportation alternatives.