POLICY
It is the policy of this facility to ensure that medications are administered in accordance with physician orders. When medications are not available for the Resident, the physician will be notified according to state regulations and Community policy.

PROCEDURES
When a resident’s medications are unavailable, it prevents our ability to provide care as ordered by the physician and, therefore, necessitates that a move out notice be given immediately. When it has been determined that medications are unavailable due to non-payment by the resident the Community must do the following:

- Notify the Resident or Responsible Party immediately to determine if payment arrangements can be made in, order to release medications.
  - If not, the Community must immediately issue a move-out notice.
- Notify the Resident's physician.
- Document notification of family, physician, case manager, and state regulatory authorities (as required by state law and/or regulations) on an Incident Report, and fax such documentation to the Risk Management Department.
- Notify your Regional Manager/Regional RN.
- Put the Resident on alert charting until medication availability has resumed or the Resident has moved out of the Community.
- Notify the Community LN/Consultant to assess the situation, determine if additional monitoring is necessary, and to update the Service Plan as indicated.