POLICY
Ageia Health Services recognizes that service animals can be considered necessary for individuals with disabilities and agrees that reasonable accommodations should be provided as specified under Fair Housing Act.

DEFINITIONS
Some disabled people require the assistance of an animal because of their disabling conditions. Under most federal laws, a person is considered to be disabled if s/he has a sensory, mental or physical condition that substantially limits one or more major life activities (such as walking, seeing, working, etc.).

Service animals are not considered to be pets. A person with a disability uses a service animal as an auxiliary aid -- similar to the use of a cane, crutches or wheelchair. Service animals are a medical device necessary for the full enjoyment of a home.

PROCEDURES
Ageia Health Services will review all requests a disabled resident makes for reasonable accommodations, including requests for a service animal accommodation. A written verification may be required from resident’s healthcare or mental health provider to prove that the resident has a disability and requires a service animal.

The resident will have the responsibility to care for and supervise the animal. The resident must retain full control of the animal at all times. This generally means that while the animal is in common areas, it is on a leash, in a carrier, or otherwise in the direct control of the animal owner. When in the presence of others, the animal is expected to be well behaved.

If a service animal misbehaves, the executive director may ask the resident to remove the animal from the immediate area. If the animal's improper behavior happens repeatedly, the executive director may tell the resident not to bring the animal into certain common areas, until significant steps have been taken to stop the behavior. This might include some type of specialized training for both the animal and the resident.

If a service animal becomes a direct threat to other residents or employees of the community, steps will be taken to minimize any danger to others. Eviction notice may be issued after attempts at reasonable accommodation are exhausted.