POLICY

For resident’s convenience the community offers transportation to doctor’s appointments, shopping and activity outings. This policy outlines community’s schedule for bus operations and procedures for making transportation arrangements.

PROCEDURES

Transportation is offered to residents via community’s bus on the days/hours set forth by the facility’s management.

Appointments will be scheduled 24 hours in advance at the front desk in the lobby. Destinations must be within 7 miles of the community and no escort for transportation will be provided.

All residents and their needs will be considered for their appointments: pick up should be arranged with the bus driver or by calling the facility, a 10-20 minute wait may occur while the bus returns. Should a resident require a long appointment (exceeding 2 hours), the community requests that other transportation arrangements are made.

The facility manager will have sole discretion regarding denial of service based on time, distance, previously scheduled activities and inconvenience to others on a case by case basis.

In the event of mechanical failure or accident that results in community’s bus being inoperable during scheduled hours, the community will not be able to transport residents on the bus. Under these circumstances the facility staff will help family or resident schedule alternative transportation; however the community will not assume responsibility for any charges incurred.

FORMS

Transportation Request Form